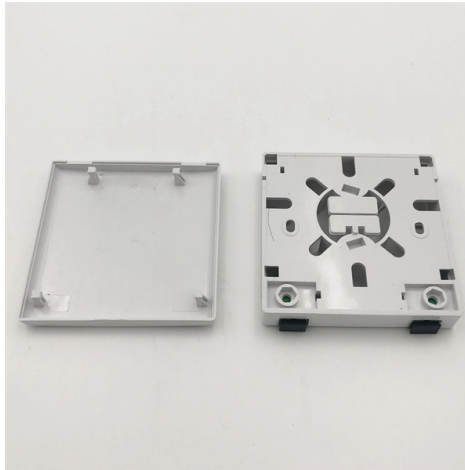


Unable to access the internet after connecting the fiber optic cable to the switch



Overview

Restarting your router, checking your modem connection, and resetting network settings often resolve the problem quickly. Initially, it said I wasn't connected at all, so I updated my network driver, and now it says I'm connected, but I'm still unable to get online. Any advice for a Fiber newbie who's not very tech-savvy would be. These troubleshooting steps are for users who have already completed the initial setup but still cannot get internet access through their router. Checking the router's Internet Protocol (IP) address is the key starting point — it tells you whether the problem is with the router itself or the modem. My ISP upgraded us to fiber into the home service (with a new fiber modem/gateway in bridge mode). My Asus GT-AX11000 running Merlin WRT version 386. I have a Netgear ReadyNas, a PC, and a printer, all on the network, and I cannot access any of them. When issues like signal loss, slow speeds, or intermittent connectivity arise, systematic troubleshooting is key.



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